# Sunday June 23, 2024

|  |  |
| --- | --- |
| 5:30pm | Pre-Conference Meeting – Board of Governors Only |

# Monday June 24, 2024

|  |  |
| --- | --- |
| 3:30pm – 6:30pm | Registration |
| 5:30pm – 7:30pm | Welcome Reception |

# Tuesday June 25, 2024

|  |  |
| --- | --- |
| 7:30am - 8:30am | Coffee |
| 8:30am – 9:00am | Call to Order – Welcome from NAUIAP & Vendor Introductions  Paul Fitzgerald, NAUIAP President |
| 9:00am – 9:15am | Welcome from State of Rhode Island / Providence  Brett Smiley, Mayor of Providence |
| 9:15am – 9:45am | Opening Address  Matt Weldon, Director of Rhode Island Department of Labor and Training |
| 9:45am – 10:15am  **30 Min (Professional Responsibility)** | Plenary – Finding Order in Life and the Practice of Law – Advice From a Seasoned Attorney  Gregory Gantt, Chairman of the Ohio Unemployment Compensation Review Commission |
| 10:15am – 10:30am | Break |
| 10:30am – 12:00pm  **90 Min** | Plenary – US Department of Labor Policy and Administrative Update  Michelle Beebe, Deputy Administrator Office of Unemployment Insurance |
| 12:00pm – 1:30pm | Lunch (On your Own) |
| 1:30pm – 2:30pm  **60 Min** | Plenary - US Department of Labor Appeals Update  Noel Sukhram, UI Program Appeals Coordinator USDOL |
| 2:30pm – 2:45pm | Break |
| 2:45pm – 3:45pm  **60 Min** | Plenary – Redetermination Processes  Scott Flato (MA), Denise Schille (MA), Blaine Brown (OH) |
| 3:45pm – 4:00pm | Break |
| 4:00 pm - 5:00pm  **60 Min** | Plenary – Key Performance Indicators from a Federal Perspective  Betsy Schloesser, UI Program Specialist USDOL |
| 5:00 pm | Adjourn |
| **Total CLE** | **300 Min, including 30 minutes of Professional Responsibility** |

# Wednesday June 26, 2024

|  |  |
| --- | --- |
| 7:30am – 8:30am | Coffee |
| 8:30am – 8:45am | Announcements |
| 8:45am – 10:00am  **75 Min** | Plenary – National Perspectives on ARPA and Equity Modernization Efforts  Randy Gillespie (NASWA), Rachel Beistel (USDOL), Sarah Gibson (CO), Jeff Smith (NC) |
| 10:00am – 10:15am | Break |
| 10:15am – 11:15am  **60 Min (Wellness/Professionalism)** | Plenary – Mental Health/Wellness: Mindfulness in the Workplace, Mindfulness for Attorneys  Patricia McLaughlin, Esq. |
| 11:15am – 12:30pm | Lunch (On your Own) |
| 12:30pm – 2:00pm  **90 Min** | Plenary – Appeals Quality Scoring Trends and Tips  Noel Sukrham (USDOL) Nanette Green (USDOL), Shahrazad Ledan "Aliya" (NJ), Romi Robinson (SC) |
| 2:00pm – 2:15pm | Break |
| 2:15pm – 3:30pm  **75 Min** | * Workshop – Model Hearing Notice   Martha Wishart (MA), Eric Roth (WA), Shahrazad Ledan "Aliya" (NJ) |
| 2:15pm – 3:30pm  **75 Min** | * Workshop – Quality Criteria 25 and 26: Findings Supported by Substantial Evidence and Findings of Fact   Jamie Ferguson (IN), Debyn Purdie (MD) |
| 2:15pm – 3:30pm  **75 Min** | * Workshop – Communication Essentials between Agency, Lower Authority, and Higher Authority   Tom Obermeier (USDOL), Pam Toguchi (HI), Jonathan Beato (IL), Sarah Schroder (FL) |
| 3:30pm | Break |
| 3:45pm – 4:45pm  **60 Min** | Lower Authority Breakout Session – Best Hiring Practices and Managing Changes in Workload  Stephanie Jackson (USDOL), Jennifer Sharp (FL), Parween S. Mascari (WV) |
| 3:45pm – 4:45pm  **60 Min** | Higher Authority Breakout Session – Best Hiring Practices and Managing Changes in Workload  Paul Fitzgerald (MA), Dan Doherty (MD) |
| 4:45 pm | Adjourn |
| **Total CLE** | **360 Min, Including 60 minutes of Ethics/Wellness/Professional Responsibility** |
| 5:30pm | Optional Group Outing |

# Thursday June 27, 2024

|  |  |
| --- | --- |
| 7:30am – 8:30am | Coffee |
| 8:30am – 8:45am | Announcements |
| 8:45am – 9:45am  **60 Min** | Plenary – Trending Issues and Updates from NASWA  Randy Gillespie, NASWA Vice President, Finance and Integrity & Director, UI Integrity Center |
| 9:45am – 10:00am | Break |
| 10:00am -11:00am  **60 Min** | WORKSHOPS – REGIONAL BREAKOUTS – Locations will be announced at Conference.  Region 1 – (CT, MA, ME, NH, NJ, NY, RI, VT, PR, VI)  Region 2 – (DE, DC, MD, PA, VA, WV)  Region 3 – (AL, FL, GA, KY, MS, NC, SC, TN)  Region 4 – (AR, CO, LA, MT, ND, NM, OK, SD, TX, UT, WY)  Region 5 – (IA, IL, IN, KS, MI, MN, MO, NE, OH, WI)  Region 6 – (AK, AZ, CA, GU, HI, ID, NV, OR, WA) |
| 11:00am – 11:45am | PLENARY - **National Roll Call by Region** |
| 11:45am – 1:00pm | Lunch (On your Own) |
| 1:00pm – 2:30pm  **90 Min (Ethics)** | Plenary – Ethical Considerations of Working Hybrid/Remote Post-Pandemic, and Hearings Involving Non-English Speaking Claimants  The Honorable Steven Minicucci, Rhode Island Workers’ Compensation Court |
| 2:30pm – 3:30pm | Break and Networking |
| 3:30pm – 4:45pm  **75 Min** | * Workshop – Model Hearing Notice   Martha Wishart (MA), Eric Roth (WA), Shahrazad Ledan "Aliya" (NJ) |
| 3:30pm – 4:45pm  **75 Min** | * Workshop – Quality Criteria 25 and 26: Findings Supported by Substantial Evidence and Findings of Fact   Jamie Ferguson (IN), Debyn Purdie (MD) |
| 3:30pm – 4:45pm   1. **Min** | * Workshop – Communication Essentials between Agency, Lower Authority, and Higher Authority   Tom Obermeier (USDOL), Pam Toguchi (HI), Jonathan Beato (IL), Sarah Schroder (FL) |
| 4:45pm | Adjourn |
| **Total CLE** | **285 Min, including 90 minutes of Ethics** |
| 7:00pm/8:00pm | Optional Group Outings |

# Friday June 28, 2024

|  |  |
| --- | --- |
| 7:30am – 8:30am | Coffee |
| 8:30am – 9:00am | NAUIAP Annual Business Meeting – Election of Officers |
| 9:00am – 10:00am  **60 Min** | Plenary – Spanish Pilot Update  Eric Roth (WA), Domingo Alvarez (WA), Marek Falk (WA), Connie Becker (WA) |
| 10:00am – 10:45am  **45 Min** | Plenary – State Implementation of Tiger Team Projects  Sarah Gibson (CO), Jeff Smith (NC) |
| 10:45am | Adjourn |
| **Total CLE** | **105 Min** |

**TOTAL CLE 1,050, including 180 minutes of Ethics/Wellness/Professional Responsibility**