# Sunday June 23, 2024

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| 5:30pm | Pre-Conference Meeting – Board of Governors Only |

# Monday June 24, 2024

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| 3:30pm – 6:30pm | Registration |
| 5:30pm – 7:30pm | Welcome Reception  |

# Tuesday June 25, 2024

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| 7:30am - 8:30am | Coffee |
| 8:30am – 9:00am | Call to Order – Welcome from NAUIAP & Vendor IntroductionsPaul Fitzgerald, NAUIAP President  |
| 9:00am – 9:15am | Welcome from State of Rhode Island / ProvidenceBrett Smiley, Mayor of Providence  |
| 9:15am – 9:45am | Opening Address Matt Weldon, Director of Rhode Island Department of Labor and Training |
| 9:45am – 10:15am**30 Min (Professional Responsibility)**  | Plenary – Finding Order in Life and the Practice of Law – Advice From a Seasoned Attorney Gregory Gantt, Chairman of the Ohio Unemployment Compensation Review Commission |
| 10:15am – 10:30am | Break |
| 10:30am – 12:00pm**90 Min** | Plenary – US Department of Labor Policy and Administrative UpdateMichelle Beebe, Deputy Administrator Office of Unemployment Insurance |
| 12:00pm – 1:30pm | Lunch (On your Own) |
| 1:30pm – 2:30pm**60 Min** | Plenary - US Department of Labor Appeals Update Noel Sukhram, UI Program Appeals Coordinator USDOL |
| 2:30pm – 2:45pm | Break |
| 2:45pm – 3:45pm **60 Min** | Plenary – Redetermination ProcessesScott Flato (MA), Denise Schille (MA), Blaine Brown (OH) |
| 3:45pm – 4:00pm | Break |
| 4:00 pm - 5:00pm**60 Min** | Plenary – Key Performance Indicators from a Federal PerspectiveBetsy Schloesser, UI Program Specialist USDOL  |
| 5:00 pm  | Adjourn |
| **Total CLE**  | **300 Min, including 30 minutes of Professional Responsibility**  |

# Wednesday June 26, 2024

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| 7:30am – 8:30am  | Coffee  |
| 8:30am – 8:45am | Announcements |
| 8:45am – 10:00am**75 Min** | Plenary – National Perspectives on ARPA and Equity Modernization EffortsRandy Gillespie (NASWA), Rachel Beistel (USDOL), Sarah Gibson (CO), Jeff Smith (NC) |
| 10:00am – 10:15am | Break |
| 10:15am – 11:15am**60 Min (Wellness/Professionalism)** | Plenary – Mental Health/Wellness: Mindfulness in the Workplace, Mindfulness for AttorneysPatricia McLaughlin, Esq.  |
| 11:15am – 12:30pm | Lunch (On your Own) |
| 12:30pm – 2:00pm**90 Min** | Plenary – Appeals Quality Scoring Trends and TipsNoel Sukrham (USDOL) Nanette Green (USDOL), Shahrazad Ledan "Aliya" (NJ), Romi Robinson (SC)  |
| 2:00pm – 2:15pm | Break |
| 2:15pm – 3:30pm**75 Min** | * Workshop – Model Hearing Notice

Martha Wishart (MA), Eric Roth (WA), Shahrazad Ledan "Aliya" (NJ) |
| 2:15pm – 3:30pm**75 Min** | * Workshop – Quality Criteria 25 and 26: Findings Supported by Substantial Evidence and Findings of Fact

Jamie Ferguson (IN), Debyn Purdie (MD) |
| 2:15pm – 3:30pm**75 Min** | * Workshop – Communication Essentials between Agency, Lower Authority, and Higher Authority

Tom Obermeier (USDOL), Pam Toguchi (HI), Jonathan Beato (IL), Sarah Schroder (FL) |
| 3:30pm | Break |
| 3:45pm – 4:45pm**60 Min** | Lower Authority Breakout Session – Best Hiring Practices and Managing Changes in Workload Stephanie Jackson (USDOL), Jennifer Sharp (FL), Parween S. Mascari (WV) |
| 3:45pm – 4:45pm**60 Min** | Higher Authority Breakout Session – Best Hiring Practices and Managing Changes in WorkloadPaul Fitzgerald (MA), Dan Doherty (MD) |
| 4:45 pm | Adjourn  |
| **Total CLE**  | **360 Min, Including 60 minutes of Ethics/Wellness/Professional Responsibility**  |
| 5:30pm | Optional Group Outing  |

# Thursday June 27, 2024

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| 7:30am – 8:30am | Coffee |
| 8:30am – 8:45am | Announcements |
| 8:45am – 9:45am**60 Min** | Plenary – Trending Issues and Updates from NASWA Randy Gillespie, NASWA Vice President, Finance and Integrity & Director, UI Integrity Center |
| 9:45am – 10:00am | Break |
| 10:00am -11:00am**60 Min** | WORKSHOPS – REGIONAL BREAKOUTS – Locations will be announced at Conference.Region 1 – (CT, MA, ME, NH, NJ, NY, RI, VT, PR, VI)Region 2 – (DE, DC, MD, PA, VA, WV)Region 3 – (AL, FL, GA, KY, MS, NC, SC, TN)Region 4 – (AR, CO, LA, MT, ND, NM, OK, SD, TX, UT, WY)Region 5 – (IA, IL, IN, KS, MI, MN, MO, NE, OH, WI)Region 6 – (AK, AZ, CA, GU, HI, ID, NV, OR, WA) |
| 11:00am – 11:45am | PLENARY - **National Roll Call by Region** |
| 11:45am – 1:00pm | Lunch (On your Own) |
| 1:00pm – 2:30pm**90 Min (Ethics)** | Plenary – Ethical Considerations of Working Hybrid/Remote Post-Pandemic, and Hearings Involving Non-English Speaking ClaimantsThe Honorable Steven Minicucci, Rhode Island Workers’ Compensation Court |
| 2:30pm – 3:30pm | Break and Networking  |
| 3:30pm – 4:45pm**75 Min** | * Workshop – Model Hearing Notice

Martha Wishart (MA), Eric Roth (WA), Shahrazad Ledan "Aliya" (NJ) |
| 3:30pm – 4:45pm**75 Min** | * Workshop – Quality Criteria 25 and 26: Findings Supported by Substantial Evidence and Findings of Fact

Jamie Ferguson (IN), Debyn Purdie (MD) |
| 3:30pm – 4:45pm1. **Min**
 | * Workshop – Communication Essentials between Agency, Lower Authority, and Higher Authority

Tom Obermeier (USDOL), Pam Toguchi (HI), Jonathan Beato (IL), Sarah Schroder (FL) |
| 4:45pm | Adjourn  |
| **Total CLE**  | **285 Min, including 90 minutes of Ethics** |
| 7:00pm/8:00pm | Optional Group Outings |

# Friday June 28, 2024

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| 7:30am – 8:30am | Coffee  |
| 8:30am – 9:00am | NAUIAP Annual Business Meeting – Election of Officers |
| 9:00am – 10:00am**60 Min** | Plenary – Spanish Pilot Update Eric Roth (WA), Domingo Alvarez (WA), Marek Falk (WA), Connie Becker (WA) |
| 10:00am – 10:45am**45 Min** | Plenary – State Implementation of Tiger Team Projects Sarah Gibson (CO), Jeff Smith (NC) |
| 10:45am | Adjourn |
| **Total CLE**  | **105 Min** |

**TOTAL CLE 1,050, including 180 minutes of Ethics/Wellness/Professional Responsibility**